

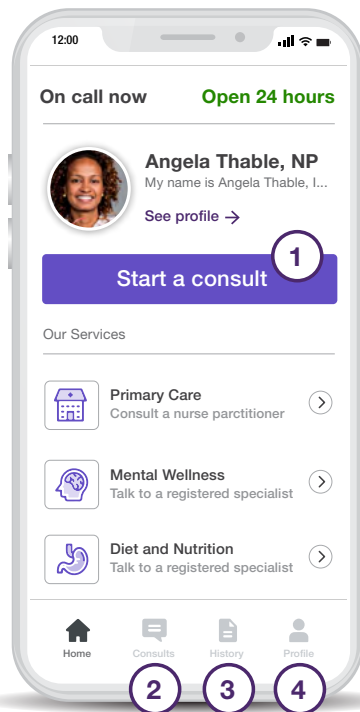
Virtual care: What you need to know.



You have access to 24/7 virtual care with Akira by TELUS Health, a service offered by your employer to you and your immediate family.

This means you can access medical care at the touch of a button - anytime you need it, wherever you are - by text or video.

TELUS Health virtual care allows you to get the medical support you need from the comfort of your home or office, whether it's a prescription, mental health support, a specialist referral, a diagnosis, or more.



How it works

1. Start a consult

Click this button anytime you need medical support. You'll be connected directly to a registered nurse.

2. Past consults

The Consults tab contains transcripts of all your text conversations with clinicians, so you refer back to for details you may have forgotten.

3. Medical notes

The History tab allows you to look back on SOAP notes left by clinicians after your consult, so you can always refer back to their notes.

4. Profile tab

This is where you can invite your partner to have their own account, or set up an account for your kid(s).



Advice



Prescriptions



Referrals



Labs



Specialists
appointments



Mental
health



Imaging



Diagnosis

Have questions? Contact us at akirahelp@telus.com